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Presentation of Owen Dack Memorial Award



November saw our Autumn Review and Social, which this year took place at Old Glossop Cricket Club. This occasion was an opportunity to bring together our staff, volunteers, Trustees and supporters, and share with them our Annual Review. During the evening we also made the inaugural presentation of the Owen Dack Memorial Award, in memory of the originator of PCrefurb, Owen, who passed away in 2024. The Award was presented by our Chair, Jon Spriggs, to Shaun Hammond, recognised for his steadfast commitment to the charity since its inception, having participated as a refurbisher, driver, Digital Champion and a support for new volunteers. Congratulations Shaun!

Goodbye to Sam

Sam Hardy, our Project Lead for the Access Digital Tameside and Digital Link projects, finished working for PCrefurb at the end of December. Sam worked tirelessly to establish comprehensive provision of digital skills support.



At the time of his departure 10 digital support groups were running across Tameside, and most continue. Sam was an incredible advocate for the importance of digital inclusion saying, "Every device, every session, every moment of guidance can change a life." We wish Sam well as he begins his training to become an Occupational Therapist.

October to December Statistics

Equipment referrals: 74
Equipment distributed: 282
Hours of skills training: 446



74.5 tonnes of CO₂e saved.
That's the same as driving 37.3 petrol cars, or growing 3725 trees for one year!

New!

This quarter brought the launch of two new initiatives by PCrefurb.

Web2Work is a pilot project designed to support job seekers with their digital journey into employment. The project began in Gamesley and will soon be up and running in Glossop. Details are available [here](#).

Web2Work
Gamesley
Supporting your digital journey into employment

Free help to use digital tools to find work:

- Online job searching advice
- Managing your online Universal Credit Journal
- C.V. hints and tips
- Managing documents and forms online
- Option to study 'Learn My Way' and receive a certificate

Computers and laptops available to use.

Gamesley Community Centre
Melandra Castle Road, Gamesley, SK13 6UQ
Thursdays 10:30 - 12:00

Contact Suzanne on 07565 723423 for more information.

PCrefurb Tech Advice

Service opens up the skills of Jay, our Tech Lead, to members of the community who need help with minor hardware issues.

PCrefurb Tech Advice
Service

Are you struggling with your laptop, tablet or smartphone? Let PCrefurb help!

Make an appointment with our Technical Lead and he will assess your issue, resolve issues or signpost you to further help.

- Laptop not running properly
- Tablet won't charge
- Smartphone battery check

At The Bureau, Henry Street, Glossop • Tuesdays afternoons • By appointment only
Book now: 07724 064709

PCrefurb is a Charitable Incorporated Organisation. Registered Charity Number: 1161010

Contact Julia, our Operations Manager, if you would like to book a slot to speak to Jay. Call 07724 064709.



Tameside Digital Champions Christmas Get-together



In December we held a get-together at Dukinfield Hub to celebrate and thank our wonderful Tameside volunteer Digital Champions. It was a fantastic opportunity to recognise all the time, dedication and heart they put into supporting our digital support groups across the borough. We were also delighted to welcome Lee Marks, Tameside Council's Digital Inclusion Officer.

Ellissa, one of PCrefurb's Digital Training Coordinators, summed it up perfectly: "We had a great turn out for our DC celebration and we are grateful for the volunteers in Tameside who put so much effort into helping our clients. Most of our volunteers were once clients themselves, participating in the digital skills training we offer, so having individuals who understand the process and the difficulties people face is really impactful."

Recycling

Constitutionally, it is a really important part of our work at PCrefurb to ensure that we recycle as much as possible. We don't have the capacity to advertise ourselves as recyclers, although we do ensure that any devices that we can't refurbish are sent to external companies to be stripped and the component parts recycled. However, we have been able to provide for our community the opportunity for residents to pass to us their unwanted household cables.

These could be, for example, old phone chargers, computer leads and appliance cables. These can be dropped off at The Bureau in Glossop and are then periodically collected by Greencable. We receive a small amount of money in return.



High Peak Comps Donation



Christmas came early at PCrefurb HQ as we had the happy news that we had been selected via their 'charity wheel' for a donation of £500 from High Peak Comps!

PCrefurb was kindly nominated to go on the charity wheel by a supporter, for their twice weekly draw. Alex, a member of their team, popped in to see us in December.

It was great to meet him and he was keen to learn all about our work in the High Peak to support those who are digitally excluded. This donation is a fantastic boost to our work.

In Memory

In October, one of our founding Trustees, Tony Shelton, passed away. Tony masterfully took on the role of Secretary. PCrefurb's Chief Officer attended his funeral and spoke of him at our Autumn Review: "He was passionate about social justice," Helen said. "We were so fortunate to know him and benefit from his experience."

Support for Elastic FM

Last November, thanks to our partnership working with Rural Action Derbyshire, we were able to provide Elastic FM Community Media Organisation with four laptops and three desktop computers to support their community outreach work. They shared news of the donation on their website, which is available to read here.

